

Mgmt 49B Student Directed Test #2 Repost

- 1 What should come first when organizing a business?
 - a. Telephone
 - b. Computer
 - c. Your boss
 - d. Revenue

- 2 The current Mission of OSHA is?
 - a. To reduce occupational hazards through direct intervention
 - b. Promote a safe and healthy culture through compliance assistance, cooperation programs and strong leadership
 - c. Maximize OSHA's effectiveness and efficiency by strengthening its capabilities and infrastructure
 - d. All of the above

- 3 Who said this: "The most important thing a company can do is hire the smartest people possible then give them the resources to transform their ideas into reality."

- 4 What makes a good leader?
 - a. Strong morals
 - a. Secure personality
 - b. Good manners
 - c. Nice appearance
 - d. Humility

- 5 What is desired by employers?
 - a. People with good looks
 - c. People who are passionate in the field
 - d. People with a lot of experience
 - e. People who take initiative
 - f. All of the above

- 6 The quote, "It's my belief that an environment that fosters effective levels of creativity, autonomy, cohesion among colleagues and discipline that promotes responsibility is the most productive for creating and sustaining superior performance." Is Mr. Mucci's idea of:
 - a. Respect based management
 - b. Autocratic management style
 - c. Consultative management style
 - d. Team work management style

- 7 What are the stages in team development in the correct order?
_____, _____, _____,
_____.
- 8 Who is the founder of American Management Services, specializing in offering “tough” advice to small and midsize businesses?
- a. Peter Drucker
 - b. Kip Tindell
 - c. George Cloutier
 - d. Kermit Patterson
- 9 “Discipline of dealing with what is good and bad, or right and wrong, or with moral duty and obligation refers to:
- a. Leadership
 - b. Management
 - c. Ethics
 - d. All of the above
- 10 Who said this: “Ignore the stock market, ignore the economy, and buy a business you understand.”

- 11 How could we change the outcome of healthcare?
- a. Through opinion
 - b. Through vote
 - c. Through strike
 - d. All of the above
- 12 According to Jim’s lectures, in order to stay out of trouble one must:

- 13 Groups of geographically and/or organizationally dispersed co-workers who use a combination of telecommunications and information technologies to accomplish an organizational task is:
- a. Virtual teams
 - b. Cross-Functional team
 - c. Self-Management team
 - d. All of the above

14 Who said, "Management is doing things right; leadership is doing the right things." and "Start with what is right rather than what is acceptable."

15 List 3 aspects of being a servant leader

_____, _____, _____

16 It is always good to stay comfortable in a job.

True/False _____

17 What is the "Best" approach to take when managing?

- a. Act in good faith
- b. Be legal, be kind
- c. Worker smarter not harder
- d. All of the above
- e. None of the above

18 In life one was work harder.

True/False _____

19 What are the states of work process in descending order?

_____, _____, _____,
_____, _____, _____,

20 Three Good Hires? He'll Pay more for One Who's Great?

- a. George Cloutier
- b. Bill Gates
- c. Kip Tindell
- d. Peter Drucker
- e. None of the above